



Kumar Das Gupta

SVP, Head of Enterprise Operations

Background

As the leader of Enterprise Operations, Das Gupta is responsible for delivering service to customers and financial professionals throughout the life cycle of an Allianz Life® annuity contract or life insurance policy.

Experience

- Oversees annuity operations, life operations, the contact center, operations shared services, vendor management, and sourcing.
- Over 25 years of experience in insurance operations, finance, and IT at organizations including MetLife, Brighthouse Financial, American Express, and Prudential.
- Previously was CFO of Distribution at MetLife for 10 years, working closely with internal and external firms and partners.

Education, certifications, and memberships

- B.S. in biology and M.S. in business management from Stony Brook University (New York)
- Board member, YouthLink Minnesota

→ FOCUSED ON:

- New business delivery
- Policyholder services
- Financial professional services
- Policy administration system initiatives
- Process transformation